

## Elizabeth Zagroba: Software Tester

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I do these everyday in my current role, I routinely coach others in these skills.

- Deliver relevant, timely, risk-based feedback about products within and among teams
- Describe the decisions I'm making, the things I'm noticing, and the directions I'm going while in a exploratory test session in a pair, mob, or interview
- Take notes to capture the details of what's being said, or what I'm testing/not testing and why
- Mind map a feature to determine risks using the Heuristic Test Strategy Model
- Juggle competing priorities, explain the tradeoffs of picking up a new responsibility
- Write bugs clearly enough so they can be picked up in my absence
- Send requests to an API, consider whether the UI can handle the returned data correctly

I have done these in the past, I don't typically do them in my current role.

- Stay on one team for an extended period of time to support a single product/customer base
- Explore native applications for iOS and Android, with features including push notifications, 3D face scanning, pioneering interfaces, and streaming and on-demand audio with ad injection
- Build things using Javascript, Python, Java, CSS, HTML, Selenium IDE

I have jumped into these roles to fill a void on my Agile team.

- Project manager: schedule meetings, run daily standup, assign action items, keep conversation on track, include quieter participants, follow up with other teams to unblock work, reconcile JIRA/Pivotal Tracker/Trello with current status, coordinate work among multiple off-site teams
- Copywriter: craft error messages, labels, and help text, catch poor spelling and grammar
- UX designer: compare new feature against existing oracle(s), identify empty states, error states, and opportunities for future enhancements
- Developer: pair with a developer, review code, create an architecture diagram

I've had these titles at these companies.

- Medidata: Senior Test Engineer 1 (Apr. 2017 - present), Senior Software Quality Analyst (Nov. 2016 - Mar. 2017)
- Huge: QA Analyst (Apr. 2015 - Oct. 2016)
- New York Public Radio: Quality Assurance Manager (Sep. 2011 - Mar. 2015), Online Producer (Oct. 2009 - Aug. 2011), Digital Media Intern (Aug. 2009 - Oct. 2009)

I've been selected to speak on these topics at these venues in 2016 & 2017.

- Testing While The World Is Watching: NYC Testers Meetup, Let's Test, ConFoo Montreal
- Succeeding as an Introvert: TestBash Philadelphia, Romanian Testing Conference, Dutch PHP Conference, Copenhagen Context, Quality Jam London, Agile Testing Days

I've studied and learned things at these places.

- Colby College: BA in Mathematics (2005-2009), study abroad at University of Sussex
- NYC Testers Meetup, RST, AST Foundations of Software Testing and Bug Advocacy, STWC, CAST, HackDesign.org, Ladies Who Code, Girl Develop IT, NYU Extension School